

# Our locations

## Central — Adelaide

151 South Terrace  
Adelaide SA 5000  
Phone: (08) 8223 4566

## Inner West — Hindmarsh

49a Orsmond Street  
Hindmarsh SA 5007  
Phone: (08) 8245 8100

## Outer West — Port Adelaide

Ground Floor, 8 Butler Street  
Port Adelaide SA 5015  
Phone: (08) 8340 2022

## South — Marion

Level 5, Westfield Shopping Centre  
297 Diagonal Road  
Oaklands Park SA 5046  
Phone: (08) 8377 5400

## North — Salisbury

Shop 7, Salisbury Cinema Complex  
Cnr James and Gawler Streets  
Salisbury SA 5108  
Phone: (08) 8250 6600

## North — Elizabeth

13 Elizabeth Way  
Elizabeth SA 5112  
Phone: (08) 8255 3323

## Riverland — Berri

9 Kay Avenue  
Berri SA 5343  
Phone: (08) 8582 4122

Relationships Australia SA provides a wide range of other services that assist individuals, families and communities.

Some services are also available from outreach locations.

Visit our website: [www.rasa.org.au](http://www.rasa.org.au)



# Fostering Respect and Collaboration at Relationships Australia SA (RASA)



## Greetings,

At RASA, we have certain principles that all of us – our staff and our valued clients – should adhere to. These guidelines are designed to foster a cooperative environment where we can engage effectively and positively.

We understand that life can present numerous challenges, and that's precisely why our services exist. Our staff are not only professionals in their respective fields, but also individuals who genuinely care about positive outcomes for their clients. They recognise that you may be facing stress or difficulty when you approach us, and they will work collaboratively with you to navigate these tough times.

## Here's an overview of what we expect from everyone:

### Collaboration

For our support to be most effective, we need to collaborate with you. This means recognising that you have a vital role in shaping your own support plan. We encourage you to communicate with us openly and respectfully, and we will reciprocate in kind.

### Mutual Respect

We expect everyone to treat each other with respect and kindness. This means being courteous and considerate and refraining from using threats or offensive language.

### Privacy Protection

We value your personal boundaries and privacy, and we will comply with all privacy laws and use secure systems to keep your records safe.

### Open Communication

If you have any concerns or issues, we want to hear from you. We promise to listen attentively and work with you towards a productive resolution.

At RASA, we also prioritise the welfare of our staff. If anyone behaves in a manner that compromises the safety or comfort of our staff or other clients, we may need to cease our support to that individual. However, please remember, we are committed to treating everyone fairly and with kindness.

By adhering to these guidelines, we can ensure that your experience with RASA is constructive. Let's work together, supporting each other in overcoming the challenges and making your experience with RASA as beneficial as possible.