

Program Logic Model – Volunteering at RASA

Project: Volunteering at RASA

Goal: Provide meaningful and engaging opportunities for volunteers to contribute to the work of RASA

Process

How We Do It

- Volunteer Program Design
- Volunteer Role design
- Recruitment, screening and selection of volunteers
- Induction and training
- Ongoing supervision, support and development of volunteers
- Reward and recognition
- Continuous improvement and growth in volunteering
- Promotion of volunteering benefits and impacts

Inputs

What We Invest

- Staff resourcing
- Time and energy
- Budget and funding
- Materials, equipment, technology
- Expertise in volunteer management
- Sector connections and reputation

Outputs (ACTIVITIES)

What We Do

- Develop purposeful volunteer positions across programs
- Develop systems and processes for volunteer engagement
- Develop tools and resources to support consistent adoption of our volunteer framework
- Develop Volunteer Program Leaders to adopt best practice volunteer management in program delivery (e.g. good service delivery models, using for mutual benefit)
- Risk assessment and safety planning
- Review and evaluate program delivery

Who We Reach

- Clients and service users
- Volunteers
- Staff
- Sector peak bodies
- Government agencies
- Funding bodies
- Donors

Outcomes

Immediate Outcomes - short term results

- High quality delivery of services to support engagement of volunteers
- Maintain a team of volunteers who are effective, skilled, enthusiastic and satisfied with their role (volunteer retention)
- Increase in volunteer numbers
- Increase in number of RASA programs engaging volunteers

Intermediate Outcomes

- Enhanced volunteer learning and understanding of key community issues
- Greater cultural awareness (CF)
- Influence community knowledge and education
- Greater community awareness of key issues. (i.e. GH)
- Greater peer support in community. (i.e. PASS/MAG, Ask Peace)
- Service design and delivery better meets needs of targeted client groups. (e.g. Good Life)
- Promotes connections to other community support options.
- Fosters greater engagement in education and employment.

Population Level Outcomes (long term benefits)

- Improved mental health and overall wellbeing of volunteers, clients and communities
- Reduces isolation and promotes greater social interaction and connection – for volunteers and client groups we support
- Builds long-term meaningful relationships
- Adds meaning and purpose to people's lives
- Promotes pathways to employment
- New skills and experiences
- Builds community capacity to support and grow
- Role modelling to promote personal growth in individuals
- Method of preventative intervention (e.g. TFK, GH)

