

Address

City: Ground Floor 191 Flinders Street, Adelaide

Marion, Salisbury, Port Adelaide and Hindmarsh
available by appointment

Opening hours

We are open Monday to Friday from
9.00am – 5.00pm.

Contact details:

For those in local and regional areas phone:
Redress Support Services 1800 998 187

Email: elmplace@rasa.org.au

For further information on Redress:

www.nationalredress.gov.au

www.elmplace.org.au

www.rasa.org.au | www.gomcentral.elmplace.org.au

Redress Support Service



The Redress Support Service acknowledges the Traditional Owners of country throughout South Australia and recognise their continuing connection to land, waters and culture. We pay our respects to Elders past, present and emerging.

Redress Support Services is provided by Relationships Australia South Australia Ltd
and funded by the Australian Government Department of Social Services

August 2019



Relationships Australia
SOUTH AUSTRALIA

What is the National Redress Scheme?

The National Redress Scheme has been created in response to recommendations by the Royal Commission into Institutional Responses to Child Sexual Abuse. The Royal Commission listened to thousands of people about the abuse they experienced as children. The abuse happened in orphanages, Children's Homes, schools, churches and other religious organisations, sports clubs, hospitals, foster care and other institutions.

The National Redress Scheme:

- acknowledges that many children were sexually abused in Australian institutions
- recognises the suffering they endured because of this abuse
- holds institutions accountable for this abuse, and
- helps people who have experienced institutional child sexual abuse gain access to counselling, a direct personal response, and a Redress payment.

The achievements of the Royal Commission into Institutional Responses to Child Sexual Abuse are a tribute to the victims and survivors, their families and supporters. Their courage has helped create a culture of accountability and of trust in children's voices that help all of us take responsibility for keeping children safe and well.

What we do

The Redress Support Service (RSS) provides support, counselling and limited case management to those considering applying to the National Redress Scheme (NRS). Our service is committed to providing individualised, non-judgemental, respectful, confidential and culturally appropriate support in a safe environment. The Redress Support Service is a free service.

We can support you to:

- Gain an understanding of the National Redress Scheme
- Explore your options in regard to Redress or civil claims
- Access State Care records & provide supported release of information
- Attend therapeutic & social groups
- Connect with related services that can provide broader support.

You can apply to the NRS if:

You experienced sexual abuse when you were a child (under 18 years of age) and

- The abuse happened before 1 July 2018, and
- An institution was responsible for bringing you into contact with the person who abused you
- You were born before 30 June 2010
- You are an Australian citizen or permanent resident.

Referral to the Redress Support Service:

Referrals may be made by individuals themselves to the RSS, or referred through professional, social or community services

Referrals by individuals: Please contact the Redress Support Service on 1800 998 187

Referrals by service providers: An agency Redress Support Service specific online referral form is available at www.elmplace.org.au