



Exemptions

Fee charges do not apply till the second joint mediation where:

- You earn less than \$50,000 gross annual income
- You have been granted legal aid for the parenting issue being dealt with at our service
- You are an inmate of a prison or otherwise lawfully detained in a public institution
- You are a child under the age of 18 years
- You are in receipt of a Youth Allowance, an Austudy payment or ABSTUDY benefits
- We believe that payment would cause financial hardship to you
- You are the holder of any of the following concession cards:
 - A Health Care Card
 - A Health Benefit Card
 - A Pensioner Concession Card
 - A Commonwealth seniors health card
 - The holder of any card issued by Centrelink or the Department of Veterans' Affairs that certifies entitlement to Commonwealth health concessions.

Fee Negotiation

Under special circumstances a fee reduction can be negotiated.

Contact Us

Adelaide (City)

151 South Terrace Adelaide SA 5000
P: (08) 8419 2000 | E: adelaidefrc@rasa.org.au

Port Adelaide (Outer West)

Ground Floor, 8 Butler Street Port Adelaide SA 5015
P: (08) 8340 2022 | E: rasaiw@rasa.org.au

Elizabeth (North)

13 Elizabeth Way Elizabeth SA 5112
P: (08) 8255 3323

Salisbury (North)

Salisbury Cinema Complex Cnr Gawler & James Streets
Salisbury SA 5108
P: (08) 8285 4499 | E: salisburyfrc@rasa.org.au

Family Relationship Advice Line
1800 050 321

Adelaide Family Relationship Centre services
are provided by Relationships Australia SA.

August 2022

Fees Policy

Fees policy

Relationships Australia SA services are subsidised by the Australian Government and consistent with our funding requirements, fees have been introduced for Family Relationship Centres. Fees are determined according to client income and special rates apply for those with concession cards.

We provide the following services free of charge

- Information and Referral/Family Advisor
- Child Focused Information sessions
- Intake and Assessment (the first individual session)
- See table for joint Family Dispute Resolution eligibility*

*Joint sessions include shuttle and telephone dispute resolution

Returning to Mediation

In some situations, you may be entitled to additional sessions at a reduced rate. This may be due to a new issue, a breakdown of the previous agreement and/or breach of a consent order. Please speak to your mediator about this.

Joint Family Dispute Resolution Session Fees: Sessions are 2 hours in duration

Client Income	FRC 1st Joint Session For first FRC session completed in less than an hour a refund will be made of \$30 to all columns charged	FRC 2nd Joint Session	for FRC 2nd Joint Sessions completed in less than 1 hour, a refund will be made of:	FRC 3rd and subsequent Sessions
Concession and less than \$20,000	Free	\$15	\$15	\$30
\$20,001 - \$37,000	Free	\$50	\$50	\$100
\$37,001 - \$50,000	Free	\$60	\$60	\$120
\$50,001 - \$65,000	\$30	\$100	\$70	\$140
\$65,001 - \$80,000	\$30	\$110	\$80	\$160
\$80,001 - \$100,000	\$30	\$120	\$90	\$180
\$100,001 or more	\$30	\$130	\$100	\$200

Additional Services

Conflict coaching - sliding scale fees apply

Child consultation - \$25 each parent

Joint sessions requiring interpreters:

- Where joint sessions require assistance from interpreters the first joint session will be provided free to all families. If additional sessions are required, the second session will be free to those who earn under \$50,000 with a charge of \$60 for those earning above \$50,000. Any further sessions will be charged as per normal Relationships Australia SA rates.